



Dear Members,

On behalf of the Committee I am pleased to advise we have implemented Tennis Australia's online court booking software 'Book a Court'.

The system allows members and casual players to book courts and ensures lights automatically turn on for night bookings. This system is aimed at increasing the utilization of the courts by improving the ability of casual players to hire and access courts at times when they are not booked by members, coaches or reserved for club events such as Saturday social tennis, junior tennis and League tennis.

While the system represents a change to how we currently manage the courts, we believe it will be of benefit to our members with increased revenue re-invested in facilities or club programs. For the club to maintain a solid financial position we need to broaden its revenue base and grow its court hire revenue.

To be able to book a court, you will need to register with Book a Court. Over the next week you will receive an invitation to register via email. Please ensure you register using the link in the invitation, as this is how the system will recognise you as a member and ensure you receive discounted member pricing (member court bookings are free other than a \$5/hr hire fee for night play under lights).

We encourage all members to get in the habit of booking their courts to avoid disappointment and allow us to better monitor court use and hire by non-members.

Effective immediately members (one per any playing group) will need to book courts to be certain of having access to a court at peak times - especially hard courts for evening or night use. Where a member or casual player has a court booked at an allotted time they take precedence, irrespective of whether players on the court have finished.

You will not need to book courts for organized club events or League Tennis, the courts will be reserved for those times by the relevant club coordinator.

The Book-a- Court system will also automatically activate the lights where courts are booked after sunset. When a court is booked a 4 digit pin number is issued to the person making the booking. When the pin number is entered for a court booking with lights, the lights will come on automatically after sunset **If the pin is not entered the lights will not go on.**

The pin pad is located on the front wall of the clubhouse, to the right of Men's Toilet door, as shown in the photo below. For play under lights it is important to enter the pin number issued with the booking prior to commencing play, even if the courts are already in use, otherwise the lights will go off automatically.







For members would like a demonstration of the system we will provide these on Saturday 7th March and Saturday 14th March at the end of social tennis.

If you have any issues please contact me or contact the customer support team at Tennis Australia on 1800 752 983.

Regards,

Janet Ferreira President Nedlands Tennis Club 0433329116 (m)